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Model: Model J-P4

Subject: Firmware Release History (NIB)

Classification: Troubleshooting

From: 1st Tech. Support Sec. Service Support Dept.

☐ Mechanical☐ Paper path

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Other (

# Technical Bulletin

☐ Transmit/receive

Date: 27-Jul-05		No.: RG131001	
	F	Prepared by: H. S	Someya
ept.			
☐ Part info	ormati	on Action	required
☐ Electric	al	☐ Service	e manual revision

☐ Retrofit information

This RTB has been issued to announce the firmware release information for the NIB.

Version	Program No.	C. SUM	Effective Date
5.06	G1315862A	B543	June 2005 production
5.05.1	G1315862	95AC	May 2005 production

Version	Symptom Corrected			
5.06	If multiple jobs are sent to the USB port, the device may stall with "Waiting" displayed on the panel.			
5.05.1	1st Mass Production			

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Other (

# Technical Bulletin

Model: Model J-P4 Da				e: 27-Jul-05	No.: RG131002
Subject: Firmwa	re Release History (printer)		Prepared by: H. Someya		
From: 1st Tech. Support Sec. Service Support Dept.					
Classification: Troubleshooting Part inform			rmat	tion Action	required
	☐ Mechanical	☐ Electrica	al	☐ Service	e manual revision
	☐ Paper path	☐ Transmi	t/rec	eive 🔲 Retrof	it information

This RTB has been issued to announce the firmware release information for the printer.

Version	Program No.	C. SUM	Effective Date
1.04	G1315870A	93BC	June 2005 production
1.01	G1315870	7915	May 2005 production

Version	Symptom Corrected / Other Changes	
1.04	(version name change only)	
1.01	1st Mass Production	

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# Technical Bulletin

PAGE: 1/1	I
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Model: Model J-P4			Dat	ate: 27-Jul-05		No.: RG131003
Subject: Firmware Release History (MUSIC)				Prepare	d by: н. s	Someya
From: 1st Tech.	Support Sec. Service Support	Dept.				
Classification:	Classification: Troubleshooting Part information		tion	Action	n required	
	☐ Mechanical	☐ Electric	al		☐ Service	ce manual revision
	☐ Paper path	Transm	it/rec	eive	Retro	fit information
	⊠ Other ( )					

This RTB has been issued to announce the firmware release information for the MUSIC.

ſ	Version	Program No.	C. SUM	Effective Date
I	1.00	G1315516	31B8	May 2005 production

Version	Symptom Corrected
1.00	1st Mass Production

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Model: Model J-P4

Subject: Firmware Release History (system)

Classification: Troubleshooting

From: 1st Tech. Support Sec. Service Support Dept.

☐ Mechanical☐ Paper path

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Other (

# Technical Bulletin

	Date: 2	7-Jul-05	No.: RG131004
	Pre	epared by: н. s	Someya
ept.			
☐ Part info	ormation	☐ Action	n required
☐ Electric	al	☐ Servi	ce manual revision

☐ Retrofit information

**PAGE: 1/1** 

This RTB has been issued to announce the firmware release information for the system.

☐ Transmit/receive

Version	Program No.	C. SUM	Effective Date
1.04	G1315860B	04DB	June 2005 production
1.01	G1315860	375D	May 2005 production

Version	Symptom Corrected
1.04	<ul> <li>The device is not displayed in the MAC chooser when AppleTalk is used as a printer port.</li> <li>SC819 misdetection</li> </ul>
1.01	1st Mass Production

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# Technical Bulletin

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Model: Model J-P4 Dat					05	No.: RG131005	
Subject: Firmware Release History (engine)					Prepared by: H. Someya		
From: 1st Tech. Support Sec. Service Support Dept.							
Classification:	Troubleshooting	☐ Part informa		tion	Action	n required	
	☐ Mechanical	☐ Electrical		☐ Service manual rev		ce manual revision	
	☐ Paper path	☐ Transmit/rec		eive	☐ Retrofit information		
	⊠ Other ( )						

This RTB was issued to announce the firmware release information for the engine.

Version	Program No.	C. SUM	Effective Date
1.03	G1315505B	C8D1	July 2005 production
1.01	G1315505A	AAD9	May 2005 production

Version	Symptom Corrected / Other Changes
1.03	<ul> <li>Specification change:</li> <li>Vcnt compensation is not done during the process control self check.</li> <li>The detection condition for SC386 to SC389 has been changed.</li> <li>Symptom corrected:</li> <li>The rotation counters for the color PCUs increase if a B/W page is printed.</li> </ul>
1.01	1st Mass Production

NOTE: Machines containing v1.01 have been reworked locally.

## Technical Bulletin

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 Reissued: 8-Sep-05

 Model: Model J-P4
 Date: 27-Jul-05
 No.: RG131001a

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The items in bold italics have been added.

The items in bold italics have been added.							
Subject: Firmwar	re Release History (NIB)	Prepared by: H. Someya					
From: 1st Tech. S	Support Sec. Service Support I	Dept.					
Classification:	lassification: Troubleshooting Part informat   Mechanical   Electrical   Paper path   Transmit/rece			□ Action required     □ Service manual revision     □ Retrofit information			
	⊠ Other ( )						

This RTB has been issued to announce the firmware release information for the NIB.

Version	Program No.	Effective Date
5.08.1	G1315862B	July 2005 production
5.06	G1315862A	June 2005 production
5.05.1	G1315862	May 2005 production

Version	Symptom Corrected			
5.08.1	Communications via diprint (port9100) are now sent asynchronously.			
	Other changes:			
	The device now supports the ROM update function via WIM. [Configuration->ROM Update]			
	Note: To use these functions, you need to install the following firmware together as a set:			
	System v1.05 or newer (P/N G1315860C)			
	NIB v5.08.1 or newer (P/N G1315862B)			
	WebSys v1.05 or newer (P/N G1315863A)			
5.06	If multiple jobs are sent to the USB port, the device may stall with "Waiting" displayed on the panel.			
5.05.1	1st Mass Production			

## Technical Bulletin

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Reissued: 16-Sep-05

Model 3-P4   Date. 27-Jul-05   No.: RG 131002b	Model: Model J-P4	Date: 27-Jul-05	No.: RG131002b
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#### **RTB Reissue**

The items in bold italics have been added.

The items in bold italies have been added.					
Subject: Firmware Release History (printer)			Prepared b	y: H. Someya	
From: 1st Tech. Support Sec. Service Support Dept.					
Classification:	<ul><li>☐ Troubleshooting</li><li>☐ Mechanical</li><li>☐ Paper path</li><li>☒ Other ( )</li></ul>	☐ Part informa ☐ Electrical ☐ Transmit/rec		Action required Service manual revision Retrofit information	

This RTB has been issued to announce the firmware release information for the printer.

Version	Program No.	Effective Date
1.06	G1315870C	August 2005 production
1.05	G1315870B	July 2005 production
1.04	G1315870A	June 2005 production
1.01	G1315870	May 2005 production

Version	Symptom Corrected / Other Changes			
1.06	(Version name change only)			
1.05	<ul> <li>Cannot print Thai or Latin characters with a PS driver.</li> <li>When the machine performs a duplex job of more than 300k pages, some pages are printed out in simplex.</li> <li>The printer sometimes stalls if the paper runs out during a duplex job.</li> <li>Other changes:</li> <li>The IP address is displayed on the display panel.</li> <li>Note: To use this function, you need to install the following firmware together as a set:</li> <li>System v1.05 or newer (P/N G1315860C)</li> <li>Printer v1.05 or newer (P/N G1315870B)</li> </ul>			
	WebSys v1.05 or newer (P/N G1315863A)			
1.04	(version name change only)			
1.01	1st Mass Production			

## Technical Bulletin

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Reissued: 8-Sep-05

Model: Model J-P4	Date: 27-Jul-05	No.: RG131004a

#### **RTB Reissue**

The items in bold italics have been added.

The items in bold italics have been added.					
Subject: Firmware Release History (system)			Prepared	d by: H. Someya	
From: 1st Tech. Support Sec. Service Support Dept.					
Classification:	Troubleshooting	☐ Part informat	tion	Action required	
	☐ Mechanical	☐ Electrical		Service manual revision	
	☐ Paper path	☐ Transmit/rec	eive	☐ Retrofit information	
	⊠ Other ( )				

This RTB has been issued to announce the firmware release information for the system.

Version	Program No.	Effective Date
1.05	G1315860C	July 2005 production
1.04	G1315860B	June 2005 production
1.01	G1315860	May 2005 production

Version	Symptom Corrected
1.05	<ul> <li>The contents of the SD card in the Service Slot can be moved to Slot 1 using SP5-873-001 (Move Exec).         Note: The SD card in Slot 1 contains the System firmware.     </li> <li>The machine may freeze and SC672 may occur when SP5-873-002 (Undo Exec) is executed.</li> </ul>
	Other changes:  • The following SP modes were added:  1. SP5-055-001 (Display IP Add): Displays the LP's IP address on the
	panel (default = No).
	2. SP5-886-001 (ROM Update): Enables/disables firmware updates (default = Yes).
	The device now supports the ROM update function via WIM. [Configuration->ROM Update]
	Note: To use these functions, you need to install the following firmware together as a set:
	System v1.05 or newer (P/N G1315860C)
	Printer v 1.05 or newer (Part# G1315870B)  NIB v5.08.1 or newer (P/N G1315862B)
	WebSys v1.05 or newer (P/N G1315863A)
1.04	The device is not displayed in the MAC chooser when AppleTalk is used as a printer port.
	SC819 misdetection
1.01	1st Mass Production

# RIGOM Technical Bulletin

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Model: Model J-	P4		Dat	t <b>e</b> : 8-Sep-0	5	No.: RG131006	3
Subject: Firmwai	re Release History (WebSys)			Prepared	d by: H. S	Someya	
From: 1st Tech.	Support Sec. Service Support [	Dept.					
Classification:	Troubleshooting	☐ Part info	orma	tion	Action	n required	
	☐ Mechanical	☐ Electric	al		Service	ce manual revisio	n
	☐ Paper path	Transm	nit/rec	eive	Retro	fit information	
	⊠ Other ( )						

This RTB has been issued to announce the firmware release information for the Websys.

Version	Program No.	Effective Date
1.05	G1315863A	July 2005 production
1.03	G1315863	March 2005 production

Version	Symptom Corrected
1.05	Wording errors in WIM menus:         1. SSL settings (German):
	Other Changes:  • The following settings were added to WIM:  1. Display IP Address on the Display Panel - Displays the device's IP address on the panel (Configuration->Device Settings->System).  2. Permit ROM Update - Enables/Disables firmware updates. (Configuration->ROM Update).  • The device now supports the ROM update function via WIM.
	[Configuration->ROM Update] Note: To use these functions, you need to install the following firmware together as a set: System v1.05 or newer (P/N G1315860C) Printer v 1.05 or newer (Part# G1315870B) NIB v5.08.1 or newer (P/N G1315862B) WebSys v1.05 or newer (P/N G1315863A)
1.03	1st Mass Production

## Technical Bulletin

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Reissued: 16-Sep-05

	Model: Model J-P4	Date: 27-Jul-05	No.: RG131004b
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#### **RTB Reissue**

The items in bold italics have been added.

The items in bold italies have been added.			
Subject: Firmware Release History (system)			Prepared by: H. Someya
From: 1st Tech. Support Sec. Service Support Dept.			
Classification:	<ul><li>☐ Troubleshooting</li><li>☐ Mechanical</li><li>☐ Paper path</li><li>☒ Other ( )</li></ul>	☐ Part informa ☐ Electrical ☐ Transmit/rec	Service manual revision

This RTB has been issued to announce the firmware release information for the system.

Version	Program No.	Effective Date
1.06	G1315860D	August 2005 production
1.05	G1315860C	July 2005 production
1.04	G1315860B	June 2005 production
1.01	G1315860	May 2005 production

Version	Symptom Corrected	
1.06	A PDF Direct Print job is cancelled after it is sent to the printer.  Note:	
	> This only occurs when the HDD is not installed.	
	> "No File System" is added to the error log.	
	If the Printer Error Report setting is enabled, the machine prints out the following error message: "PDF Error: No file system. Please install HDD or RAM disk."	
	The following PCL data is erased from the printer's RAM if the data is newly registered, a non-PCL job is received, and then a PCL job is received.	
	- Permanent fonts	
	- Forms	
	- User defined symbol sets	
	- User defined fill patterns	
	Note: This only occurs when the HDD is not installed.	

# Technical **B**ulletin

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Reissued: 16-Sep-05

Model: Model J-P4	Date: 27-Jul-05	No.: RG131004b
Wodel 3-1 4	Date. 21-Jul-03	110 1\01310070

Version	Symptom Corrected
1.05	<ul> <li>The contents of the SD card in the Service Slot can be moved to Slot 1 using Sp5-873-001 (Move Exec).         Note: The SD card in Slot 1 contains the System firmware.     </li> <li>The machine may freeze and SC672 may occur when SP5-873-002 (Undo Exec) is executed.</li> </ul>
	Other changes:  • The following SP modes were added:  1. SP5-055-001 (Display IP Add): Displays the LP's IP address on the panel (default = No).
	<ul> <li>2. SP5-886-001 (ROM Update): Enables/disables firmware updates (default = Yes).</li> <li>The device now supports the ROM update function via WIM. [Configuration-</li> </ul>
	>ROM Update] Note: To use these functions, you need to install the following firmware together as a set: System v1.05 or newer (P/N G1315860C) Printer v 1.05 or newer (Part# G1315870B)
	NIB v5.08.1 or newer (P/N G1315862B) WebSys v1.05 or newer (P/N G1315863A)
1.04	<ul> <li>The device is not displayed in the MAC chooser when AppleTalk is used as a printer port.</li> <li>SC819 misdetection</li> </ul>
1.01	1st Mass Production